

North Carolina Locksmith Licensing Board
July 15, 2009
Burlington, NC

Welcome and Call to Order- Kevin Seymour

Attendees: Kevin Seymour, Chair, Greg Wright, Vice-Chair, Laura Busse, Alan Boone, Julie Hampton

Ethics Awareness Statement was read by Mrs. Hampton. No conflicts of interest were heard.

Approval of the Minutes: Mrs. Hampton reported minor typos in the minutes; Mr. Wright motioned to accept minutes with corrections. Mrs. Hampton seconded and the motion carried.

Treasurer's Report: The Financial Statement was discussed and reviewed. Mr. Wright motioned to accept the Treasurer's Report as current as June 30, 2009. Ms. Busse seconded and the motion carried.

Document Creation:

Ms. Busse reported that she had not been able to work on the FAQ portion of the website. Also, she reported that the link to the Attorney General's office for consumer protection no longer worked on the website. She asked the board office to investigate that.

Public Relations Committee:

Ms. Busse discussed the board office to begin looking into a second newsletter featuring the AG investigation, Google business listings, and citing statute (G.S. 74-12) about license numbers.

Ms. Busse asked that draft text be sent to her and she would pull them together by the next board meeting.

Examination Committee:

Mr. Boone reported that he had completed scanning the study guide and would have it available for editing once it was transferred to a Word Processing program. He reported that he was currently cleaning the images found in the file so that they would be more readable.

The Board expressed its appreciation for Mr. Boone's efforts and diligence.

Ms. Busse reported that she would be unable to proctor the August exam in Charlotte. Barden offered to proctor the exam.

Rules Committee:

Mrs. Hampton reported that she had looked at several other licensure boards that had created both business and individual licenses. Among the ones she looked at included the Board of Contractors and the Board of Examiners.

She said that one issue would be defining what a locksmith business was.

She commented that the Board of Examiners had a much defined process for seeking an injunction. The NCLLB rules were not so clearly defined. She also said that the examiners also had a registration status for all businesses, and that that may be very helpful to apply to the locksmith board. Mrs. Hampton reported she would soon meet with Bly Hall about how a Registration definition could be drafted.

Continuing Education Committee:

Ms. Busse reported that she would be teaching a course at the next NCLA meeting that would cover marketing, websites, and search engine optimization. She cited these topics as beneficial for locksmith businesses who wish to maximize their web presence and deter scammers from steal their business.

Miscellaneous:

Ms. Busse reported on her work on SB1073 on behalf of the NC Locksmith Association. Ms. Busse had represented the Association in meetings with the attorney representing the Alarm Systems Board and was able to get the language changed so that the new language would protect licensed locksmiths.

She reported that SB1073 would be scheduled soon in the House Finance Committee and then move towards reconciliation with the Senate.

Mr. Boone asked if there had been any developments on the Federal level for investigating the scam locksmiths. The Board office reported that there was still no information to report.

Unfinished Business:

None.

Ethics:

Added Jason Rhyne to renewal list, following correspondence from the board.

The committee then recommended to the full board to proceed with action in an open case against a locksmith who is currently unlicensed and openly admits to having an unlicensed employee. To date there has been little action on this case. As an amendment, Ms. Busse recommended that the employee also be held into continued disciplinary procedures. Mr. Wright seconded and the motion passed unanimously.

Standards:

The committee reported the current renewals, of which Mr. Wright refrained from the final vote. Ms. Hampton motioned for final approval, including the apprentices, and Mr. Seymour seconded and the renewals were approved.

Adjournment:

The next meeting was scheduled for August 10th at 11am via teleconference which the board office will arrange.

Mr. Wright motioned to adjourn, Ms. Hampton seconded, and the meeting adjournment.